



## Powering secure self-service kiosks in terminals

Wirelessly connect travelers, security, and staff with customized platforms

### USE CASE

Optimizing a modern air travel system for performance requires equal focus on efficiency of back-end operations and customer experience. Though there is a growing concentration of connected devices present in an airport environment, arguably the most critical are self-service kiosks with which travelers interact at various terminal locations to access information and provide critical data through check-in, point-of-sale, security, and other applications. The hardware solutions that facilitate those interactions must be secure, reliable, and easy to connect if they are to enhance both front and back-end experiences.

### CHALLENGE

As airports and the air travel experience continue to evolve by incorporating smart technology and self-service applications for travelers, the reliability, security, and interconnectivity of terminal-based solutions becomes increasingly important. Customer-facing solutions are ubiquitous across airports for check-in, security, surveillance, retail sales, dissemination of information, and traveler engagement.

Protecting personal information of travelers in an environment that prioritizes reliability and operational efficiency, and ensuring that critical communications are delivered safely and securely, requires hardware that is purpose-built for the airport.

### SOLUTION

Both the systems administrators and customers of airports and other major travel hubs need touchscreen technologies that are secure, dependable, and customized to streamline the ever-changing workflows of modern travel.

The JACS Touchscreen Series Displays are available in a variety of sizes ranging from 10 to 55 inches and are fully customizable to integrate with business peripherals, such as printers, temperature scanners, point-of-sale devices, card readers, and barcode scanners. They can be mounted in tamper-resistant enclosures and branded with corporate colors and logos.